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Compassion fatique, secondary traumatisation and burnout are

widespread in the therapy profession, and the risks are greatest

for private practitioners, argues Michael Gavin

vulnerability

illel¹ famously asked: 'If I am not for myself, who is for me? If I am for myself alone, what am I? And if not now, when?' As therapists we are not for ourselves alone. But are we for ourselves in the face of our clients' trauma? And what action can we take, now? The impact of trauma is widespread, pervasive, and profound. People report feeling 'shattered... broken... wounded... ripped or torn apart.² According to Winnicott,³ 'trauma implies... a break in life's continuity so that primitive defences now become organized to defend against a repetition of "unthinkable anxiety",' and the encounter with trauma means that people even 'carry around with them the knowledge from experience of having been mad...' (my emphasis).

Through the magic of mirror neurones<sup>4</sup> and somatic resonance<sup>5</sup> – processes that underlie empathy<sup>6</sup> – trauma also affects us as therapists: our capacity to perceive, think clearly, respond and, in particular, take proper care of ourselves. Yet this impact of trauma is readily overlooked. The field of mental health today can be likened to industry in less enlightened times when injury and debilitating illnesses were taken as the norm to be tolerated. Guards on the machines or filters for asbestos dust came only as result of agitation and protest and after much suffering. Today the psychic damage that appears as compassion fatigue, secondary traumatisation and even

more skilful at bringing comfort where it is needed, and even developing a reputation for your skill. At length a night comes when once again you wake, ill at ease, and realise that the cry you heard on that first night came not from outside your window but from within your own house. At least you have now developed the skill and understanding to bring comfort and support where it is needed and has been lacking.

In *The Haunted Self*, an exploration of trauma-related dissociation, the authors describe how, under the impact of trauma, we split ourselves into what they term (borrowing from First World War studies of shellshock) an 'apparently normal part' (ANP) and an 'emotional part' (EP) of the personality. I have come to prefer the terms 'coping self' and 'emotional or vulnerable self'. The coping self typically has a belief that the emotional self (if acknowledged at all) is a problem to be avoided or suppressed. The emotional self often has to resort to producing psychological and/or somatic symptoms. Most therapeutic frameworks have their own ways of expressing this perspective. It is valuable in work with clients; they get it. It is vital in getting to the root of our own resistance to appropriate self-care

Consciously to embrace the vulnerable self requires us to engage with 'dreaded states charged with intense affects that can potentially traumatically disorganise the self system'. These are the effects of the overwhelming and shattering

# The field of mental health today can be likened to industry in less enlightened times when injury and debilitating illnesses were taken as the norm to be tolerated

burnout<sup>7</sup> is all too prevalent and all too little regarded.

In organisations, statute and good practice require those in authority to take these risks into account, though experience shows that they are not always as diligent as they might be. Problems of workload, poor support and harsh attitudes from management are often cited. In private practice you alone carry the duty of care. For the brief period of reading this article I recommend that you ruthlessly banish all consideration of your clients' needs and indulge the riskily narcissistic notion that it is you alone who matter. As in the air safety instructions: see to your own oxygen mask first.

This challenge is immediate and serious. There may be practitioners reading this who, when they take an honest and unflinching look at their own wellbeing as if it really mattered, will rightly conclude that they should immediately interrupt their practice to focus on their own needs, or even terminate it. Clients do better when their therapists are in touch with their own vitality, wellbeing and self-worth; confident in their ability to engage with the worst that the client can bring without being damaged, and without giving way to the urge to retaliate.

# The core challenge

The core challenge for those who work with trauma is within, as illustrated by this apocryphal tale:

You wake in the night to a cry of distress. Taking your lantern, you go out into the dark streets. You find many in distress. Your offers of help are sometimes rebuffed, sometimes welcomed. You fall into sleep on your return. A pattern develops. Each night you go on your rounds, becoming

nature of trauma. This challenging encounter must be undertaken. While a solo practice like Paul Gilbert's compassionate mindfulness<sup>10</sup> can be valuable, current relational approaches suggest that some of us may need help with this: 'It takes two minds to think one's most disturbing thoughts.'<sup>11</sup> So we may need to look (again) to personal therapy. This encounter with our disowned aspects is the heart of the challenge.

### And if not now, when?

The risks of inaction are great to our physical and emotional wellbeing, our intellectual functioning, our capacity for relationship, our sense of meaning and purpose in ourselves and in the world around us. <sup>12</sup> If I am for myself, what action can I take?

- Acknowledge these two parts of yourself: the part that
  needs care and the part that has the capacity to protect,
  support, comfort and nourish. Let them enter into a
  dialogue. Use the labels and methods that feel comfortable.
- Separate home from work, especially if home is where you
  work; with physical distinctions if you can, with ritual and
  symbolic distinctions in any case. When you leave 'home'
  for 'work', have an exchange between your coping part and
  your vulnerable part. Maybe you leave the vulnerable part
  behind, in an imagined safe place, with a safe person or
  people, and interesting things to do. Maybe you reassure
  the vulnerable part that it will not be exposed to the
  challenging and perhaps frightening emotions that you will
  encounter while you work. Committing to the dialogue will

- lead to unenvisioned outcomes and practices that suit you and your situation.
- When you start work, be ready grounded, centred and able to face whatever may arise. Develop a practice – for example self-remembering\* or another form of mindfulness – for the beginning of your day and of each session.

## A personal note

As a teenager I took the Life Saving Bronze Medal training. I learned that when you swim towards a person in distress there is a risk that in their panic they may grasp you so desperately that you both drown. I was taught both to approach with caution and to be ready with vigorous manoeuvres to subdue the 'victim' so that I could effect the rescue rather than drown along with them.

For particularly challenging clients, develop an energetic ritual (physical or symbolic) – some of our students call it a 'war dance' or 'haka' – that raises your energy level, your feeling of aliveness and presence, and strengthens your protective force fields (cf *Star Trek*) to the level you need for the encounter. At the end of each session, and certainly at the end of the day, practise a routine or ritual that shakes off or washes away whatever you may have picked up in the day that you don't want to transfer from work to home. When you return from 'work' to 'home', consciously reconnect your coping part and your vulnerable part.

In private practice you are the boss as well as the workforce. Take time to review the shape of your practice from both perspectives. Consider your workload, the kind and quality of breaks in your working day, the profile of the different challenges among the clients you are seeing. In this process you may have to play the roles of boss, shop steward and arbitrator to arrive at a settlement that satisfies all needs. With these steps taken, review more familiar areas of concern: diet and exercise: recreation and relaxation: time with uourself and time with partners, friends and family; creativity, spirituality, social action; sensuality, play and fun etc. Consider the balance of these things in your life. Plan small steps towards rebalancing. Choose someone to support you and hold you accountable, and begin to take action, recording and sharing the results. Likewise, in your professional life, review the professional support you have arranged: supervision, peer support, plans for further training, as well as looking to your need for ongoing personal work.

Judith Herman sums up beautifully the reward of finding the right balance between service and self-care: 'By constantly fostering the capacity for integration, in themselves and their patients, engaged therapists deepen their own integrity. Just as basic trust is the developmental achievement of the earliest life, integrity is the developmental achievement of maturity. Integrity is the capacity to affirm the value of life in the face of death, to be reconciled with the finite limits of one's own life and tragic limitations of the human condition, and to accept these realities without despair.'13

### \*Self-remembering14

- · First be comfortable.
- · Next become present.

- Feel where your weight is supported your feet on the floor, your bottom on the seat etc.
- Let your spine lengthen.
- Notice your breathing.
- Look around and name to yourself the shapes and colours of things you see.
- Let your awareness expand to become all-inclusive

   sensations, smells and sounds.
- Watch the movements of your mind. Remember your self.

### Recommended reading

Help for the Helper: The psychophysiology of compassion fatigue and vicarious trauma by Babette Rothschild (Norton 2006)

Compassion Fatigue: Coping with secondary traumatic stress disorder in those who treat the traumatized by Charles Figley (Brunner/Mazel 1995)

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# About the author



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